

PROCESS MODELING USING BPMN AND CASE MANAGEMENT FRAMEWORK

Who should take this course: The training is designed for Creatio customers and partners, who want to start working with Case management technology and create business processes of any complexity with BPMN 2.0

What to expect: Participants will get basic knowledge of BPMN 2.0 notation and Case management technology and learn how to create executable cases and model business processes in Creatio. The first part of training is an introduction to BPMN 2.0 and Case management. The second part will be devoted to the practice of building business processes and cases.

Course duration & format: The training takes place over 2 days with a total of 4.5 hours each session. In-person or online.

Time	Topic
DAY 1. INTRODUCTION TO BPMN AND CASE MANAGEMENT	
3 hours	<p>Introduction to BPMN</p> <ul style="list-style-type: none"> • BPMN definition • Levels of process modeling • The main elements of processes • Practice in process modeling in BPMN • Best practices
1.5 hours	<p>Introduction to Case Management</p> <ul style="list-style-type: none"> • Definition of "Case" • Definition of Case Management • Principles of Case Management Systems • Practice in case modeling • Best practices

At the end of day one, you will get basic knowledge of BPMN 2.0 notation and Case management technology, which allows you to start working with executable processes and cases on the day two of the training.

DAY 2. BUSINESS PROCESS AUTOMATION

1.5 hours	<p>Case Management</p> <ul style="list-style-type: none"> • Case designer • Practice in building cases in Creatio
3 hours	<p>Business process management</p> <ul style="list-style-type: none"> • Tools for working with business processes: <ul style="list-style-type: none"> ○ Process library ○ Process log ○ Process designer • Practice in building business processes

The knowledge gained about BPMN 2.0 will enable you to start working effectively with real business cases and create complex business processes in Creatio.