

The “Process Modeling using BPMN and Case Management Framework” training program

Target Audience

The training is designed for bpm'online customers and partners, who want to start working with Case management technology and create business processes of any complexity with BPMN 2.0

Objectives

Participants will get basic knowledge of BPMN 2.0 notation and Case management technology and learn how to create executable cases and model business processes in bpm'online. The first part of training is an introduction to BPMN 2.0 and Case management. The second part will be devoted to the practice of building business processes and cases.

Practice

During the course, participants will have a number of practical tasks that can be carried out during the training, during special pauses or at the end of each training day. In case you want to perform practical tasks during the training, we recommend to use 2 monitors.

Duration

2 days for 4.5 hours a day

Program

Time	Topic
Day one	
10:00 AM – 1:00 PM	Introduction to BPMN <ul style="list-style-type: none"> • BPMN definition • Levels of process modeling • The main elements of processes • Practice in process modeling in BPMN • Best practices
1:00 PM – 2:30 PM	Introduction to Case management <ul style="list-style-type: none"> • Definition of “Case” • Definition of Case Management • Principles of Case Management Systems • Practice in case modeling • Best practices

At the end of day one, you will get basic knowledge of BPMN 2.0 notation and Case management technology, which allows you to start working with executable processes and cases on the day two of the training.

Time	Topic
Day two	
10:00 AM – 11:30 AM	Case Management <ul style="list-style-type: none"> • Case designer • Practice in building cases in bpm'online
11:30 AM – 2:30 PM	Business process management <ul style="list-style-type: none"> • Tools for working with business processes: <ul style="list-style-type: none"> ○ Process library ○ Process log

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| | <ul style="list-style-type: none">○ Process designer• Practice in building business processes |
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The knowledge gained about BPMN 2.0 will enable you to start working effectively with real business cases and create complex business processes in bpm'online.